St. Francis Xavier University

Accessibility Plan

2022 - 2025

This document is available in alternate formats, upon request. Please contact us by email at AccessibilityPlan@stfx.ca

Land Acknowledgement

St. Francis Xavier University stands on the lands of Mi'kma'ki, the ancestral and unceded home of the Mi'kmaw. We express our deep gratitude and appreciation to the generations of Mi'kmaw who, since time immemorial, have loved and stewarded these lands and the beings who call them home.

Colonization is not just history; it exists in the present tense. While we strive to decolonize ourselves and our institution, we know there is still much for us to learn. We are committed to doing the hard work of self-reflection and to repairing relationships with the Mi'kmaw on whose lands we reside, including embracing the Truth and Reconciliation Commission's calls-to-action and embodying their spirit in our day-to-day lives.

Ms~t wiaqpulti'kl ankukamkewe'l | We are all treaty people

Message from the President

StFX is committed to equity, diversity, inclusion, and accessibility (EDIA) on our campus. This is outlined in the *University Strategic Plan: Building Our University the Way it is Meant to Be*, and our work is continuing. The last two years and the COVID-19 pandemic has served as a reminder that identifying and addressing barriers to full participation within our institution is an ongoing and evolving commitment that requires continuous learning and improvement. As StFX continues to enhance its culture of equity and belonging, it will require the recognition and support of everyone on campus to ensure the identification, prevention, and removal of barriers to accessibility.

An equitable campus builds a culture where persons with disabilities know that they matter, that they belong, and that StFX is a place where they can flourish. This goal cannot be achieved through the work of one area alone. It will require a coordinated campus-wide effort that engages partners in systemic change as we examine all areas of our institution from academic policies and practices to goods and services to the built environment. We all have a role to play.

Reaching the province's goal for Nova Scotia – to be barrier-free by 2030 – will require a strong, collaborative response and commitment to this important call for action. The aim of this document is to describe the measures that StFX University will take moving forward to identify, remove, and prevent barriers to persons with disabilities and those who experience barriers to accessibility so that our faculty, staff, students, alumnae, and members of the broader community can access the university in a way that ensures dignity and independence. Our goal is to advance our understanding of what makes a truly accessible campus, and to translate that knowledge into a culture that builds accessibility into everything that we do.

A lack of accessibility is a larger social issue that StFX is not immune to, and as an engine of social change the university can be part of developing innovative, equitable solutions. As StFX shifts from compliance to competency with the Nova Scotia Accessibility Act, I, on behalf of all members of our community, look forward to building on what we have achieved to date. My thanks to the many members of the university community for their dedication and collaborative efforts as we continue to make progress towards an accessible campus. Accessibility is everyone's responsibility. Ongoing input from all members of the StFX and broader community is welcomed as we work together towards creating an environment that ensures that everyone has a full and enriching StFX experience.

Dr. Andy Hakin President and Vice-Chancellor

Public Communication of the Accessibility Plan

The StFX Accessibility Plan is available

- Online at https://www.mystfx.ca/accessibility-plan/
- By telephoning (902) 867-2381
- By email at AccessibilityPlan@stfx.ca
- In alternate format as requested

Accessibility Feedback

StFX University recognizes that feedback is critical to the process of identifying and removing barriers to participation as well as improving how we deliver our services to persons with disabilities. The <u>Accessibility Feedback Online Form</u> can be used to submit feedback about accessibility.

Feedback may also be given by emailing <u>AccessibilityPlan@stfx.ca</u>, by telephone at (902) 872-2381. You may also send feedback via regular mail:

Office of the President 4130 University Avenue Antigonish, Nova Scotia, Canada B2G 2W5

Contents

Land Ad	kno	wledgement	2
Messag	e fro	om the President	3
Public C	Com	munication of the Accessibility Plan	4
Introdu	ctio	n	6
	Alig	nment and Coordination	7
	Cen	itering First Voice	7
	Faci	ilitation and Accountability	8
StFX's C	Com	mitment to Accessibility	9
Goals a	nd C	Commitments	12
	1	Teaching, Learning and Research	12
	2	Information and Communication	15
	3	Goods and Services	16
	4	Employment	19
	5	Transportation	22
	6	Built Environment	23
Implem	enta	ation, Monitoring and Evaluation	25
	App	pendix A: Glossary of Terms	26
	App	pendix B: Accessibility Advisory Committee Membership	28
	Apr	pendix C: Proposed Accountability Framework	29

Introduction

StFX University is committed to building an equitable and accessible campus for persons with disabilities and others who experience barriers to accessibility. Accessibility is a collaborative practice, requiring participation from all stakeholders - departments, faculty, staff, students, and partners. It requires understanding the barriers persons with disabilities face accessing education and committing to prevent and remove them through ongoing implementation, monitoring, and evaluation.

- Disability refers to a physical, mental, intellectual, learning, or sensory impairment, including an
 episodic disability, that, in interaction with a barrier, hinders an individual's full and effective
 participation in society.¹
- Accessibility includes the prevention and removal of barriers (physical, attitudinal, technological, or system) to allow equitable participation for persons with disabilities or others who experience barriers to accessibility.²
- Barrier refers to anything that hinders or challenges the full and effective participation in society. Barriers can be physical, attitudinal, technological, or systemic (policy or practice).
 Accessibility barriers may be related to areas such as employment, education, the built environment, transportation, the delivery and receipt of goods and services, or information and communications.³

See Appendix A for a Glossary of Additional Terms.

As part of StFX's institutional commitment to advancing EDIA, the StFX Accessibility Plan describes StFX accessibility-related commitments, and the strategies and initiatives that will be used to achieve them. The overarching goal of the plan is to articulate our institutional commitment and approach to advancing accessibility on campus and identify actionable initiatives that will help us progress towards our vision of an equitable, accessible university community.

Acknowledging that accessibility is everyone's responsibility, the goals set out in the plan will guide our collective actions for change as we contribute to the province's goal of an accessible Nova Scotia by 2030. In addition, the Accessibility Plan provides a roadmap for accessibility which further serves the university in the following ways:

- To improve accessibility across the priority areas identified in the <u>Nova Scotia Accessibility</u>
 Act and the Nova Scotia Post-Secondary Accessibility Framework.
- To establish shared accountability and responsibility for accessibility for persons with disabilities at StFX, including funding accessibility-related expenses through standard operating budgets and identifying other sources of revenue streams.

¹ Nova Scotia Accessibility Act

² Nova Scotia Post-Secondary Accessibility Framework, 2020.

³ Nova Scotia Post-Secondary Accessibility Framework, 2020.

- To increase knowledge and understanding of accessibility, equity, human rights, disability rights, and barriers to participation in post-secondary education.
- To continue efforts to incorporate accessibility issues in university equity initiatives.

Alignment and Coordination

For the Accessibility Plan to be successful with its implementation objectives, it is necessary for it to be aligned with other StFX strategic and guiding documents, policies, and procedures. It will mean integration of accessibility within our integrated planning framework and associated operational plans, including those related to academics, research and creative works, and student experience and opportunities. It will also require meaningful change across all areas of the university, including our policies, procedures, practices, technology, infrastructure, communications, and awareness. Taken together, these are the levers that will bring about change. This Plan is a living document that demonstrates our institutional commitment to ongoing learning and action. It will be reviewed and updated as provincial standards are released and as additional goals are identified through implementation.

Centering First Voice

Critical to advancing equity and accessibility at StFX is connecting and listening to members of our community. Developing an Accessibility Plan has been a collaborative effort, stewarded through the StFX Accessibility Advisory Committee and StFX Student Accessibility Advisory Committee. Each committee includes members who have lived experience with disabilities, as well as those who are responsible for providing service, education, or research at the university.

See Appendix A for the Accessibility Advisory Committee's Membership and Terms of Reference. The development of the Plan was informed by:

- A series of campus-wide consultations between November 2021 and March 2022, including focus groups and meetings with individuals and groups.
- Intentionality around committee membership each group includes members who have lived experiences with disabilities, as well as service providers at the university.
- Consultation with people with disabilities, campus groups representing persons with disabilities, and service providers responsible for accessibility work.
- A series of online focus groups to gather feedback and recommendations for accessibility improvement across each area of focus.
- Dedicated web content on StFX's public website, including an online feedback form (available 24/7) to capture feedback and advice.
- Intentional connection with other strategic initiatives at StFX that have significant overlap, for example, the StFX Student Experience and Opportunity Plan and President's Action Committee on Anti-Racism report.

The initial recommendations to the Minister of Justice on Accessibility Standards in Education:
 Phases 1 & 2. The Education Standard Development Committee is assisting the Accessibility
 Advisory Board with making recommendations to the Minister of Justice on the content and
 implementation of a proposed standard to prevent and remove barriers to accessibility in early
 childhood, primary, secondary, and post-secondary education.

Facilitation and Accountability

Accessibility and equity are constantly evolving with ever-changing circumstances. As a result, StFX is committed to a phased and iterative approach to implementation of the Accessibility Plan. The initiatives listed in each area of focus will be part of a comprehensive Accountability Framework. For each initiative, we will identify a leader in the University that will be responsible for its implementation; a metric or key performance indicator (KPI) to measure its progress; and activities that have occurred or are occurring in the University in response to it. Those tasked with implementation will have the authority to define accountabilities, resource requirements, and track their progress.

We will continue to review the Plan every three years and make changes as needed. We will inform each iteration with careful assessment and evaluation of our progress that aligns with the Nova Scotia post-secondary accessibility evaluation tool. As we progress into implementation, we will continue to expand engagement and consultation strategies across campus and with the broader community, especially persons with disabilities, Deaf, and neurodivergent persons. Over the next three years, we intend to make progress on all initiatives outlined in this document. Those initiatives identified as *High Priority* within the Accessibility Plan indicate the areas where StFX will initially focus our efforts as part of a phased and iterative approach to implementation. This timeline aligns with the expected finalization and release of provincial accessibility standards. At the end of the three years, we will revise the Accessibility Plan to ensure alignment with accessibility legislation and provincial standards.

StFX's Commitment to Accessibility

Creating a positive living, learning, and working environment requires a proactive community that demonstrates genuine care, compassion, and respect for all. Together, StFX University is committed to building an equitable and accessible community in which all faculty, staff, and students can flourish. Our commitment to accessibility begins with identifying, removing, and preventing environmental, structural, and attitudinal barriers to accessibility in all aspects of university life.

We recognize that disability is impacted by environmental, structural, and attitudinal barriers that limit the full participation of persons with disabilities. We work proactively to embed practices related to equity and accessibility in all aspects of our university culture and experience and cultivate a sense of belonging that supports the dignity, safety, and well-being of all faculty, staff, and students. By recognizing how social, attitudinal, and physical barriers create disability, we shift our focus from any perceived deficit of the person to the environment where we can seek solutions to remove barriers to accessibility.

We recognize that successful learning and employment outcomes result from shared responsibility and expect that all community members actively work to identify, remove, and prevent barriers to persons with disabilities. We draw on available research and scholarship, and on evidence-informed practices to advance an equitable and accessible campus.

As part of our commitment to building an equitable and accessible environment for all, StFX is committed to going beyond legislative requirements and recognizing the diversity in lived experiences that are central to campus life. Everything that we offer – including to physical spaces, teaching, and learning activities, research and creative works, student and employee supports and resources, operational policies and procedures, and co-curricular activities and career opportunities – will provide an equitable and accessible experience for every member of our community.

Principles

The development and implementation of the StFX Accessibility Plan provides the university with the opportunity to take a comprehensive look at its services, policies, procedures, practices, and programs to determine which aspects of its operations require action towards advancing equity and accessibility. To support progress and meaningful implementation of the Plan, a strong foundation built upon the following principles will guide our community in breaking down barriers, eliminating bias, and challenging ableism, so that all students, staff, and faculty can be agents of positive change. These principles are not listed by order of importance. Indeed, each principle is integrated within and integral to all initiatives outlined in this document.

Human Rights

We uphold accessibility as a fundamental human right and model this in our work. This involves ensuring that all members of the university community demonstrate a shared responsibility for equity and accessibility within a human rights framework, by prioritizing the prevention and removal of structural, systemic, and individual barriers that prevent equitable access. An accessible campus must be designed for the meaningful participation of all members, ensuring our policies, programs, practices, and services are flexible and responsive.

First Voice

We value first voice and prioritize it in our decision-making, recognizing the lived experiences of students and employees with disabilities and others who experience barriers to accessibility. Their experience, expertise, and leadership, including evidence generated by first voice researchers, must be prioritized in this work.

Equity

We are committed to creating equitable learning and working environments, where everyone is treated with dignity and respect. Practicing equity and accessibility in teaching, learning, working, and living environments will advance awareness, and facilitate better representation, independence, and well-being for all members of our university community.

Intersectionality

We understand the diversity of disabilities and embrace how diverse identities and lived experiences intersect and impact accessibility. Accordingly, we champion diversity, in all forms; whether for Indigenous peoples, individuals of all genders and sexual orientations, race, ethnic origin, disability, age, religion as well as anyone living at the intersection of these identities. We will reflect this understanding on our policies, programs, and services.

Wholistic Well-being

We recognize the importance of representing a cross-disability perspective that is respectful and inclusive of all experiences of disability. We will create work and learning environments grounded in respect and support, guided by a shared responsibility for equitable access and the mental health and well-being of our faculty, staff, and students.

Universal Design

We apply principles of Universal Design to increase accessibility for all community members. The premise is, that if we build systems that are accessible, we lower the barriers that exist for the

full participation of all community members. As well, when we build proactive approaches into our systems and policies, we take the burden off the individual and are better able to meet community members where they are at in their lives. Although a legal obligation may only require "accommodation as required", we seek proactive and permanent accessible solutions.

Collaboration and Shared Responsibility

We recognize that successful learning and employment outcomes are the result of a shared responsibility and commitment on the part of students, faculty, and staff, and expect all community members to advance and contribute to the ongoing development of an environment that is equitable and accessible. By building understanding and capacity, we strive for a campuswide culture of continuous improvement in all aspects of accessibility. We are committed to putting our words into meaningful action.

Continuous Learning and Improvement

We recognize the need for change and the importance of including persons with disabilities in the process. We commit to ensuring policies, programs, and procedures are continuously reviewed and improved to reflect new learning and research, and to respond to the changing needs and experiences of learners and educators. We commit to transparency and accountability in demonstrating progress and improvement towards our equity and accessibility objectives.

Goals and Commitments

1 Teaching, Learning and Research

Goal:

StFX will be a leader in inclusive and accessible teaching and learning, and collaborative research on accessibility.

Commitments:

- Ensure access to and use of accessible technology in teaching and learning.
- Build capacity and implement supports for faculty and other employees to remove barriers to learning through inclusive practices and equitable assessment, such as principles outlined in universal design for learning and culturally-responsive pedagogy.
- Identify and adopt a common standard for ensuring students have access to resources, including
 accommodations, to support academic success, wellness, and transitions from high school and
 to employment, the community, or further study.
- Support the growth of research and scholarship on accessibility and disability studies, including collaborative accessibility research initiatives, led by first voice researchers.
- Expand and improve access to inclusive post-secondary education options for students with intellectual disabilities.

High Priority Initiatives:

- 1.1 Develop, implement, and resource a sustainable operations model for the StFX Teaching and Learning Centre (TLC). Ensure that the Teaching and Learning Centre has the capacity to support the development of resources, supports, and professional development for faculty and instructors related to equity and accessibility.
- 1.2 Identify the improvements to teaching, learning, and research that have been caused by the COVID-19 pandemic. Evaluate the impacts of these changes through an accessibility lens. Use this information to help determine priority initiatives that will remove barriers and improve accessibility in teaching, learning, and research (i.e., online and hybrid learning formats).
- 1.3 Build capacity through expanded resources, supports, and professional development for faculty, staff, and instructors related to accessible program and course delivery and instruction. Training and professional development should:
 - Recognize accessibility as a critical aspect of StFX's commitment to equity.

- Include inclusive education principles and practices, such as universal design for learning and culturally responsive pedagogy.
- Be relevant to different roles, departments, and settings.
- Occur on an ongoing basis to incorporate changes to policies, practices, and procedures at the provincial and institutional levels.
- 1.4 Develop resources and regularized professional development to assist faculty and instructors in better understanding the academic accommodations process and how to liaise with the appropriate services to support their students, including students involved in research activities and programs.
- 1.5 Request Senate review existing course approval processes to ensure accessibility principles are reflected in the design, development and delivery of all courses and programs. Also request Senate develop a process that can be used for the review of all courses. This should include:
 - The use of inclusive education principles such as universal design for learning, and culturally responsive pedagogies.
 - Integrate diverse experiences and perspectives, including persons with disabilities.
 - Integrate concepts related to accessibility, disability rights, and barriers to participation that prioritize first voice.
- 1.6 Establish a policy and procedures with respect to ensuring timely access to interim academic accommodations while waiting for further medical or psychological documentation before confirming the accommodations and accessibility services.
- 1.7 Develop an institutional digital strategy to support the development of accessible digital teaching and learning experiences for all faculty, staff, and students. Systems must be digitally accessible, interconnected, and aligned with user needs and tasks.
 - Evaluating existing digital teaching and learning platforms and activities, including learning management systems (both synchronous and asynchronous).
 - Ensuring compatibility with effective and appropriate assistive technology.
 - Training for faculty, staff, and students on the application of accessibility features.
 - Consideration of the accessibility impacts on students of requiring the use of multiple digital platforms within a course or program.
- 1.8 Support instructors and faculty members with disabilities in accessing and being successful in research environments. This should include:
 - Identifying, preventing, and removing internal barriers to accessibility in academic researchrelated hiring, promotion, and career progression at StFX.
 - Strengthening professional development and training to enhance awareness, sensitivity and cultural competencies related to equity and accessibility in the StFX academic research environment.

- 1.9 Expand StFX University's membership and contributions to accessibility partnerships, organizations, and consortium that extend teaching, learning, and research into community. This should include expanding StFX's work in local community (ex. service learning, community-based research projects), as well as collaborative research and community engagement activities as a member of the Canadian Accessibility Network (CAN).
- 1.10 Enhance ongoing and collaborative partnerships with the Government of Nova Scotia, donors, research funding agencies, and other post-secondary institutions to support the growth research and scholarship on accessibility and disability issues, especially the work of first voice researchers. This support must include:
 - Embedding accessibility as a criterion for evaluation in provincial and institutional research grants and funding opportunities.
 - Stimulating funding for research and scholarship in accessibility and disability studies.
 - Creating scholarships for students to support research on accessibility and disability issues.

Other Initiatives:

- 1.11 Invest in technology to support accessible learning, including technology to support alternative format course material, up-to-date assistive technology, assistive listening systems in classrooms and auditoriums.
 - Communicate the resources and services currently available to students, faculty and staff in classrooms and auditoriums.
- 1.12 Ensure students with disabilities have timely, accessible, flexible, and culturally relevant ways to demonstrate their learning. Learning assessment options used by faculty and instructors should:
 - Be designed using inclusive education principles, such as universal design for learning and culturally and linguistically responsive pedagogy.
 - Be available in multiple accessible formats.
 - Identify how each assessment option within courses and programs connects to essential academic requirements. When possible, provide examples of alternate ways of demonstrating learning to provide students with clarity around expectations.
- 1.13 Create an accessibility policy for the provision of instructional materials in accessible or conversion-ready formats. This policy would address materials such as textbooks and course materials. Ensure instructional materials developed, procured, and used by faculty and instructors:
 - Are designed using inclusive education principles, such as universal design for learning and culturally and linguistically responsive pedagogy.
 - Integrate diverse perspectives and experiences, including persons with disabilities.
 - Are available in multiple accessible formats. Where accessible formats are not available, alternative means of representing the information, are provided.

- 1.14 Ensure StFX research centres and institutes consistently demonstrate engagement in accessibility and disability studies in their annual reports and strategic plans. Provide information and professional development resources to help researchers demonstrate attention to accessibility in their research funding proposals and programs.
- 2 Information and Communication

Goal:

Information and communication at StFX are accessible.

Commitments:

- Ensure the communications policies, procedures, and practices facilitate accessibility.
- Ensure institutional communication is delivered in formats that are accessible.
- Apply a common standard to ensure the accessibility of StFX websites (e.g., WCAG 2.1 AA)

High Priority Initiatives:

- 2.1 Develop a multi-year Communications Plan and Annual Status Report.
 - Develop a communications plan to share assessment data and progress on accessibility planning and improvements with key university and community partners, including faculty, staff, and students.
- 2.2 Develop an institutional accessibility communications strategy, in consultation with persons with disabilities to communicate StFX's commitment to accessibility. Our commitment should be evident through key institutional messages and intentionally planned programming including university events, such as speakers' series, conferences, and awareness campaigns.
- 2.3 Consult with the disability, Deaf, and neurodivergent communities to develop an educational campaign to raise awareness about diverse experiences of disability and the importance of accessibility to human rights and equity. Communications should be delivered in accessible formats and focus on promoting accessibility, eliminating stigma, and building understanding of disability-related issues.
- 2.4 Develop and implement websites, web content and software to reflect the WWW Consortium Web Content Accessibility Guidelines (WCAG) 2.0, Level AA Standards.
 - Evaluate the StFX University website to ensure plain language and general access.
 - Integrate the use of screen reader technology into the website.

- Provide training to ensure that accessibility of website content and materials is maintained by people who develop and upload information to the website.
- Evaluate the experiences of users navigating the new StFX University website, through an accessibility lens. Collect feedback from first-voice perspectives throughout the process.
- 2.5 Establish a process for persons with disabilities and Deaf and neurodivergent persons to identify accessibility barriers and areas for improvement. The Office of Equity and Human Rights will be responsible for receiving the feedback and directing the issue to the appropriate department for action and follow-up.
- 2.6 Create a campus-wide communications strategy to streamline communications and transition for new and incoming students and employees. This should include:
 - Proactively providing information to all incoming students and employees about the availability of accessibility services and supports, and how to access them.
 - Ensuring this information is accessible and easy to find on StFX websites.
 - Developing clear processes for requesting accessible formats.

Other Initiatives:

- 2.7 Audit social media accounts and content for access and create accessibility guidelines. These guidelines should be informed by evidence-based practices and the Information and Communications Accessibility Standards, once developed.
 - Provide training to ensure that accessibility of website content and materials is maintained by people who share information via StFX social media channels.
- 2.8 Provide or arrange for the provision of multiple, accessible formats and communications supports so that people with disabilities, Deaf, and neurodivergent people can equitably access the information presented. Where accessible formats are not available alternate means of representing the information that ensures equitable access should be provided.
- 2.9 Create communications guidelines for accessibility in all knowledge creation and sharing (e.g., documents, presentations, websites, social media, meetings, events, and conferences), which are shared internally and externally. These guidelines should be informed by evidence-based practices and the Information and Communications Accessibility Standards, once developed.

3 Goods and Services

Goal:

Students, employees and visitors with disabilities or others who experience barriers to accessibility have equitable access to goods and services provided by StFX.

Commitments:

- Develop and provide accessible customer service training for volunteers and employees.
- Provide customer service physical spaces that are conducive to positive accessible customer service experiences.
- Embed accessibility into procurement processes, including creating common accessibility language, accessibility requirements and criteria in tenders for goods and services purchased by StFX.
- Ensure services provided by StFX are accessible to persons with disabilities and others who
 experience barriers to accessibility, including accessible programs, services and supports;
 communication, supporting the use of assistive technology; accessible digital content and
 technologies; and welcoming services animals and support persons.

High Priority Initiatives:

- 3.1 Develop and deliver customer service training specifically to support the provision and delivery of accessible services at StFX. This training should be developed in collaboration with the Government and Nova Scotia and other post-secondary institutions and include customized customer service training specific to StFX.
- 3.2 Implement various assessment tools to evaluate the accessibility of existing customer service spaces on-campus. This should include identifying physical space improvements required to meet the provincial built environment standards and guidelines, once completed. Ensure services are accessible and welcoming to service animals and support persons.
- 3.3 Establish procedures for including persons with disabilities in the design, development, review and implementation of policies, practices, and services impacting faculty, staff, and students with disabilities, and Deaf and neurodivergent persons. These procedures must ensure:
 - Persons with disabilities and those who experience barriers to accessibility are consulted in decision-making.
 - The implications of these policies, programs, and services on persons with disabilities, and Deaf and neurodivergent persons are prioritized.
 - These decisions are informed by a broad base of evidence-informed practices that prioritize first voice experience and expertise.
- 3.4 Review and revise the StFX Procurement Policy, integrating accessibility when updating procurement practices. Promote the new procurement policy, along with associated checklists for implementation as they are developed. The new policy should:
 - Reflect StFX commitment to accessibility

- Incorporate accessibility designs, criteria and features when procuring or acquiring both highcost and low-cost goods or services.
- Be reviewed annually and revised to reflect the Nova Scotia Accessibility Act and Accessibility Standards for Goods and Services, once developed.
- 3.5 Provide professional development and training to university finance and procurement teams on the relevance to accessibility to their work. Training should align with professional development delivered by Human Resources, and include additional training specific to finance and procurement.
- 3.6 Maintain the ongoing coordination of the StFX Student Accessibility Advisory Committee to provide leadership opportunities for students with disabilities and ensure that their voices and lived experiences are reflected in program and service design, development, and delivery.
- 3.7 Complete a needs assessment and recommendations for accessibility supports and services at StFX University, including services and supports available for students with temporary or episodic disabilities. Planning should include assessing staffing needs, funding structures, supervision, and accountability in relation to the goals outlined in the Accessibility Plan, new provincial accessibility standards, and the vision of 'all students flourishing' outlined in the StFX Student Experience and Opportunity Plan.
- 3.8 Embed equity and accessibility in the development and execution of special student-facing events and programming, such as Orientation Week, Homecoming, etc.
- 3.9 Create group mentoring networks for students from historically-excluded groups to come together in community, share experiences, explore, and access academic, personal and career opportunities and pathways. This includes Indigenous, Black, minoritized, 2SLGBTQIA+ students, international students, first-generation students, and students with disabilities.
- 3.10 Review existing co-curricular programs, services and supports through an EDIA lens to meet the needs of both specific and broad intersectional student identities, including Indigenous, Black, minoritized, 2SLGBTQIA+, international students, first-generation students, and students with disabilities.

Other Initiatives:

- 3.11 Integrate targeted co-curricular programming and engagement opportunities for students with disabilities, with a focus on enhancing the first-year experience and experiential learning.
- 3.12 Expand programming options for students with intellectual disabilities.
- 3.13 Map the stages of the procurement process and identify relevant decision-points where accessibility should be considered. Evaluate and improve processes for procuring and contracting accessibility services, to ensure timely completion and compensation for these services.
- 3.14 To support the Procurement Policy, develop accessibility checklists for those purchasing media, videos, marketing materials, software, hardware, web apps, general goods and services. The checklists should be:
 - Accessible to all users, in addition to Procurement Office staff
 - Based on evidence-informed practices that are communicated through the purchase application process and RFPs
 - Aligned with the Nova Scotia Accessibility Act and Accessibility Standards for Goods and Services, once developed.

4 Employment

Goal:

StFX University is an accessible and equitable employer, supports the careers of employees with disabilities or others who experience barriers to accessibility, and ensures its employees reflect the diversity of Nova Scotians.

Commitments:

- Ensure processes, policies and practices facilitate and encourage the recruitment, selection, transition, career growth and advancement of persons with disabilities or others who experience barriers to accessibility.
- Build capacity among employees and senior leadership to cultivate a culture of inclusion and
 equity that supports, retains, and provides opportunities for career growth to employees with
 disabilities or others who experience barriers to accessibility.
- Ensure institutional policies and procedures provide inclusive, adaptable accommodations and accessible tools for employees with disabilities or others who experience barriers to accessibility and appropriate and supportive leave practices and return to work plans.

High Priority Initiatives:

- 4.1 Design, develop and implement regular and ongoing professional development programs in accessibility for StFX faculty, staff, and instructors. Training should:
 - Include disability rights, inclusive education, ableism, barriers to participation, accessibility policies and resources provided by StFX.
 - Be provided as part of mandatory orientation requirements for new staff, faculty and instructors, as well as ongoing professional development.
 - Be updated regularly and informed by evidence that prioritizes first voice.
 - Complement equity and anti-racism training for faculty, staff, and instructors, to align with recommendations identified by the President's Action Committee on Anti-Racism.
- 4.2 Build capacity among senior leadership to cultivate a culture of equity and accessibility at StFX by ensuring all employee learning involves clear processes to support proactive accommodation and accessibility planning and implementation.
- 4.3 Review and identify gaps in employment-related policies, processes and practices that support equity, accessibility, and accommodation. When developing, reviewing, and implementing employment-related policies and procedures, StFX will ensure that:
 - Persons with disabilities are consulted about these decisions.
 - These decisions are informed by a broad base of evidence-informed practice that prioritizes first voice experience and expertise.
- 4.4 Create a standardized mechanism for StFX University to collect and share disaggregated qualitative and quantitative data on accessibility barriers and their impacts on students, staff, and faculty with disabilities, and those who are Deaf and neurodivergent. Data should include:
 - The well-being and achievement of students with disabilities, and Deaf and neurodivergent students.
 - Identified institutional barriers to accessibility and human rights complaints.
- 4.5 Ensure institutional policies and procedures provide accommodations and accessibility tools for employees with disabilities or others who experience barriers to accessibility; including appropriate and supportive leave practices, flexible work practices, and return to work plans.
 - Develop and introduce an Employee Workplace Accommodations Policy and Return to Work
 Policy for employees who have been absent from work due to a disability and require
 accommodation to return to work.

- 4.6 Facilitate accessibility during recruitment, hiring and employee selection processes. This should include:
 - Proactively providing information to all potential applicants about the availability of accessibility services and supports, and how to access them.
 - When arranging specific accommodations, StFX will consult with the applicant to provide or arrange for the provision of suitable accommodations that meets their specific accessibility needs.
 - When making offers of employment StFX will notify successful applicants of the University's
 policies for accommodating employees with disabilities.
- 4.7 Create and maintain practices and procedures to support new employees with disabilities, and those who are Deaf and neurodivergent. This should include:
 - Providing the information to new employees as soon as practical after they begin, including when changes to policies and procedures occur.
 - Consulting with the employee to provide the appropriate accommodations in a manner that recognizes the employee's accessibility needs.
- 4.8 Maintain ongoing partnerships between StFX Career Services and the Tramble Centre for Accessible Learning to provide students with disabilities with access to career mentorship, workplace connections and employability. Increase student engagement in the Engage, Develop, Grow Your Employability (EDGE) Program, and assess the impacts of the program on students with disabilities.
- 4.9 Provide staff, faculty, and instructors with disabilities, and those who are Deaf and neurodivergent with timely access to effective accessibility services and supportive assistive technology that meet their work-related needs. This means ensuring:
 - Access to accessibility services and appropriate assistive technology that is proactive, flexible and responsive.
 - Accessibility barriers that impact a staff person's ability to fully participate in the workplace and
 to do their job is not impacted or delayed due to a delay or lack of access to these services and
 appropriate assistive technology.

Other Initiatives:

- 4.10 Increase the number of co-curricular engagement and paid employment opportunities available, with a particular focus on expanding employment opportunities for students from historically-excluded students, including Indigenous, Black, minoritized, international, first-generation students and students with disabilities. This should include:
 - Identifying, removing, and preventing barriers to accessing current paid employment opportunities for students with disabilities, including internship and co-op placements.
- 4.11 Develop a guide to support managers' capacity to implement accessible employment practices in collaboration with first-voice perspectives.

4.12 Communicate the progress of the development of the Province of Nova Scotia Accessible Employment Standard and its future application to the university community. 5 Transportation

5 Transportation

Goal: Transportation provided to employees and students is accessible.

Commitments:

- Collaborate with local municipalities, the Nova Scotia Community Transportation Network, and community transit service providers to ensure accessible, affordable, public transportation to and from campuses, including bus stop infrastructure, sidewalks, and signage.
- Ensure accessible parking (that meets a standard such as CSA Group, Rick Hansen Foundation, or provincial built environment standard, when developed) on campuses is available students, employees and visitors with disabilities or others who experience barriers to accessibility.

High Priority Initiatives:

- 5.1 Develop and deliver accessibility training and professional development to departments responsible for built environment/transportation. Training should align with professional development delivered by Human Resources, and include additional training specific to transportation.
- 5.2 Develop a Campus Master Plan, including accessibility standards. Ensure updates and revision to StFX Campus Master Plan include:
 - Comprehensive landscape planning, incorporating accessibility.
 - Increase to the number of trash cans in high-traffic pathways.
 - Upgrades to outdoor lighting.
 - Updates to pathways, including slopes, sidewalks, roadways, and entrances.
- 5.3 Review and update existing processes and procedures from an accessibility lens and better support persons with disabilities during temporary access disruptions. This should include temporary building and weather-related disruptions (procedures for snow removal, communication regarding projects and other unplanned events with accessibility impacts).

Other Initiatives:

- 5.4 Develop and execute a project to ensure accessible signage and wayfinding, specific to transportation on StFX campus.
 - Ensure accessible wayfinding is incorporated into the Campus Master Plan and reflects the provincial Built Environment Accessibility Standards, once developed.

- 5.5 Collaborate with the Town and County of Antigonish and community transit service providers to ensure accessible, affordable public transportation to and from campus.
- 5.6 Develop a multi-year budget and annual allocation process for continuing to advance and improve accessible transportation initiatives on-campus. This would include:
 - Development of a funding program.
 - Development of signature joint projects.
 - Allocation of additional funding through existing sources such as facilities renewal, new strategic initiative funding, loan and grant program, or capital campaigns.

6 Built Environment

Goal: Buildings and outdoor spaces on StFX University campus provide meaningful access for intended users.

Commitments:

- Develop recommendations for common priority areas (i.e., building features, phases) in which to identify, prevent and remove barriers to accessibility.
- Collaborate with local municipalities to integrate accessibility of municipal and post-secondary infrastructure.
- Establish and implement processes to ensure accessibility during temporary disruptions with building infrastructure and outdoor spaces, such as construction or seasonable related elements (e.g., snow removal).
- Ensure all emergency evacuation systems, policies, procedures, communications, and training
 enable the safe and efficient evacuation of persons with disabilities or others who experience
 barriers to accessibility during an emergency.
- Seek a partnership with government to develop a system-wide cost assessment for complying with the *Accessibility Act's* built environment standard.

High Priority Initiatives:

- 6.1 Develop a comprehensive consultation process and best practices for engaging persons with disabilities decision-making related to the in planning, design and implementation of new construction and major renovations.
- 6.2 Establish a Built Environment Working Group to review the StFX Accessibility Audit and establish a process for phasing improvements to the built environment.
 - Working Group membership should include persons with lived experiences of disabilities and those who experience barriers to accessibility on campus, as well as the relevant service providers.

- Members will advise the StFX Accessibility Advisory Committee on progress where decisions are required.
- 6.3 Develop a strategy for Accessibility Plan implementation and funding, including a multi-year budget and annual allocation for built environment initiatives.
- 6.4 Develop a common reporting tool, in collaboration with other post-secondary institutions, for facilities management employees to track and report progress on improving accessibility as part of StFX's accessibility planning process. Integrate the Provincial Built Environment Accessibility Standard into this tool, when developed.
- 6.5 Streamline the accommodations process and develop a communications strategy to ensure that persons with disabilities, including those who experience temporary or episodic disabilities, are aware of the services and supports available and how to access them.
- 6.6 Ensure all emergency evacuation systems, policies, procedures, communications, and training enable the safe and efficient evacuation of persons with disabilities and others who experience barriers to accessibility during an emergency. Documents must be created and made available in accessible formats.

Other Initiatives:

- 6.7 Adopt Provincial Built Environment Accessibility Standards to ensure meaningful access to existing buildings, new construction, and major renovations, aiming to exceed them when feasible. New construction will be considered an opportunity to exceed minimum accessibility standards; for example, by meeting Rick Hansen Foundation Gold Rating.
- 6.8 Develop and utilize a common accessibility auditing tool to assess the accessibility of campus buildings and outdoor spaces. The tool should be developed in collaboration with the Built Environment Working Group, including first-voice perspectives. Integrate the Provincial Built Environment Accessibility Standard into this tool, when developed.
- 6.9 Implement a process for ongoing built environment audits to assess accessibility improvements.

 Continue carrying out building and campus-wide accessibility audits through the Facilities

 Management team to understand the accessibility improvements that should be made to each site.

 Use the results to identify, prevent and remove barriers to accessibility for common priority areas.
- 6.10 Develop a response plan, process, and funding plan for additional accessibility enhancements and requests.

Implementation, Monitoring and Evaluation

Listening to and acting upon feedback is an integral part of the evaluation process. StFX will regularly monitor progress to remove barriers to accessibility, evaluate the impact on students and employees, and continue to identify opportunities to improve access.

As an immediate next step, an Accountability Framework for all initiatives has been developed (Appendix C). For each initiative, a leader in the University that will be responsible for its implementation; a metric or key performance indicator (KPI) to measure its progress; and activities that have occurred or are occurring in the University in response to it. Those tasked with implementation will have authority to define accountabilities, resource requirements, and will be responsible for tracking their progress. Additional monitoring and evaluation efforts will include:

- Establishing an Accessibility Implementation Working Group, to provide oversight to the implementation of the initiatives identified in the StFX Accessibility Plan and guidance to the departments accountable for implementation.
- Ensure the commitments outlined in this plan are reflected and operationalized as required of public sector bodies under the *Accessibility Act*.
- Review standards from the province as they are released and determine if updates to the plan are needed as a result.
- Ensure alignment of the Accessibility Plan and other strategic planning efforts at StFX University including, but not limited to, policies, practices and initiatives related to equity, diversity, discrimination, and harassment. Ensure policies, practices and initiatives include explicit reference to ableism and disability.
- Develop a common monitoring tool and evaluation framework to regularly assess and report on progress towards meeting the commitments outlined in this Plan.
- Review this Plan every three years and update as required.
- Seek adequate funding from the provincial government above the regular operating grants for Nova Scotia's post-secondary institutions to implement the commitments under this Plan, recognizing the significant additional costs of implementing aspects of this framework and meeting the requirements of the Accessibility Act.

Frequent reporting (e.g., on a quarterly or biannual basis) is proposed at the onset of the implementation to identify and address any critical issues or barriers that could impede the implementation of the recommendations and the success of the overall initiative. As the initiative progresses, annual reports may suffice. These reports and updates should be provided and discussed at the University's governing tables (e.g., Board of Governors, Senate, Executive Council), with the intention of reviewing progress, mitigating identified risks, and celebrating successes. To improve transparency and ensure accountability, these updates should also be made available to the University community. The community should be given the opportunity to provide feedback on the progress made on the recommendations to facilitate continuous learning and improvement.

Appendix A: Glossary of Terms

Accessibility – The prevention and removal of barriers (physical, attitudinal, technological, or system) to allow equitable participation for persons with disabilities or others who experience barriers to accessibility.

Accessibility Act - The provincial legislation enacted in 2017 to prevent and remove barriers to accessibility for people with disabilities. It has a goal of an accessible Nova Scotia by 2030. The Act outlines some responsibilities for municipalities, universities, and other entities, including developing accessibility plans and establishing an accessibility committee. It allows Government to develop and implement standards (regulations) in education, the built environment, the delivery and receipt of goods and services, transportation, information and communication, and employment.

Accessible Employer – Reducing and preventing barriers in hiring, retaining, career development and advancement for employees, and addressing employee needs with individualized, flexible accommodations.

Accessible Customer Service – Ensuring all persons have the same opportunity to seek, obtain, use or benefit from the service. Accessible services are easy for all people to use, interact with, and understand.

Barrier – Anything that hinders or challenges the full and effective participation in society. Barriers can be physical, attitudinal, technological, or systemic (policy or practice). Accessibility barriers may be related to areas such as employment, education, the built environment, transportation, the delivery and receipt of goods and services, or information and communications.

Culturally Responsive Pedagogy (CRP) – A teaching method that acknowledges the cultural knowledge, prior experiences, and frames of reference of students and uses it to make learning more relevant and effective. It ensures that students from diverse cultures have equitable opportunities and supports for success within school systems and that design is reflected in pedagogy, not just additional targeted services.

Deaf - A sociological term referring to those individuals who are medically deaf or hard of hearing who identify with and participate in the culture, society, and language of Deaf people, which is based on Sign language⁴.

Disability – A physical, mental, intellectual, learning or sensory impairment, including an episodic disability, that, in interaction with a barrier, hinders an individual's full and effective participation in society.⁵

⁴ Canadian Association of the Deaf.

⁵ Nova Scotia Accessibility Act

Employees – Administration, faculty, and staff employed at a post-secondary institution.

Equity/ Equitable – Equity is fair treatment of individuals, acknowledging and making provisions for their differences by ensuring that employment and educational processes are free from systemic barriers. Equity does not mean ignoring differences and treating everyone the same. Instead, it means recognizing and valuing differences, removing systemic barriers and accommodating individual differences, as needed.

First Voice – First voice perspectives generally refer to the knowledge generated by persons with disabilities and others who experience barriers to accessibility that emerges from lived experience, community connections, knowledge traditions, and scholarly activities that are typically under-valued and under-represented.

Inclusive - The process of improving the terms of participation in society, particularly for individuals or groups of individuals who are disadvantaged or under-represented, through enhancing opportunities, access to resources, voice and respect for rights. This creates a sense of belonging, promotes trust, fights exclusion and marginalization and offers the opportunity of upward mobility and results in increased social cohesion.

Meaningful access – When referring to the built environment, meaningful access is the intent to meet the needs of all users of a site (a building or outdoor space) regardless of their ability. It means that not only individual features of a site, such as an entrance or washroom, must be accessible, but the entire experience throughout.

Neurodivergent – Neurodivergent means having a brain that functions in ways that diverge significantly from the dominant societal standards of "normal". It recognizes diverse neurologies and ways of being, as variation of human experience, rather than deficiency in need of remediation or cure. It includes those who identify with autism spectrum disorder, ADHD, Tourette's syndrome, and dyslexia, to name a few.⁶

Universal Design for Learning (UDL) - An educational approach to designing instructional goals, assessments, methods and materials, and policies that work for a diversity of learners. It employs flexible approaches that can be customized and adjusted for individual student needs.

27

⁶ Scorgie, K. and Forlin, C. (2019). Promoting Social Inclusion: Co-Creating Environments that Foster Equity and Belonging, p. 153.

Appendix B: Accessibility Advisory Committee Membership

StFX Accessibility Advisory Committee

Andrew Beckett, Chair – Vice-President, Finance and Administration, StFX University

Ainslie Murray – Student, Bachelor of Arts, StFX University

Amanda Casey – Associate Professor, Human Kinetics, StFX University

Elizabeth Kell - Coordinator, Tramble Centre for Accessible Learning, StFX University

Jeana Sugrue – Student, Bachelor of Arts, StFX University

Kevin Benjamin – Manager of Facilities, Ancillary Services, StFX University

Leon MacLellan – Director, Facilities Management, StFX University

Rachel Todd – Residence Life Coordinator, Residence Life, StFX University

Rita Murray – Community Representative

Shafik Nanji - Instructional Designer/Online Specialist, Continuing Studies, StFX University

Amylee Day – Student, Bachelor of Science, StFX University

Margaret McKinnon - Director, Health, Counselling, and Accessible Learning, StFX University

Steven Estey – Community Representative

StFX Student Accessibility Advisory Committee

Colleen Smereka – Disability Resource Facilitator, Tramble Centre for Accessible Learning (Co-Chair)

Eilidh Stewart-Arsenault –Bachelor of Science with Major, StFX University

Elizabeth Abler –Bachelor of Arts with Major, StFX University

Jada Totten –Bachelor of Education (Elementary), StFX University

Jordyn Conn –Bachelor of Arts with Major, StFX University

Maëlle Weber – Women & Gender Studies, StFX University

Mary Anne Melanson – Master of Adult Education, StFX University

Mikayla Luchlow –Bachelor of Education (Secondary), StFX University

Sydney Chambers - Bachelor of Arts with Major (AQUA), StFX University

Appendix C: Proposed Accountability Framework

1. Teaching, Learning and Research							
Action	Accountability	Timeline	Deliverables	Key Performance Indicators (KPIs)	Progress to Date		
1.1 Develop, implement and resource a sustainable operations model for the StFX Centre for Teaching and Learning (TLC). Ensure that the Teaching and Learning Centre has the capacity to support the development of resources, supports, and professional development for faculty and instructors related to equity and accessibility.	Vice-President, Academic and Provost	1-3 years	 Establish sustainable operations model for TLC, including funding, staffing and supervision. Provide resources and professional development programs aimed at equity and accessible education. 	Number of accessibility resources developed Number of faculty/instructors accessing resources Number of individual consultations per year	IN PROGRESS Interim TLC Coordinator is in place to coordinate some activities		
1.2 Identify the improvements to teaching, learning, and research that have been caused by the COVID-19 pandemic. Evaluate the impacts of these changes through an accessibility lens. Use this information to help determine priority initiatives that will remove barriers and improve accessibility in teaching, learning, and research (i.e., online and hybrid learning formats).	Vice-President, Academic and Provost	1-3 years	Collect best practices in accessible program design, development and delivery. Create a database of solutions and evidence-informed pedagogical practices that improve accessibility.		TO BE DEVELOPED		

1.2 Build canacity through	Tooching and	1.2 voors	a Create an anline	• Number of training	IN DDOCDESS
1.3 Build capacity through	Teaching and	1-3 years:	Create an online	Number of training	IN PROGRESS
expanded resources,	Learning Centre	Foundational	training module for	sessions delivered	TLC provides professional
supports, and professional		resources and	faculty onboarding	per year	development workshops,
development for faculty,		training	Provide existing	Number of faculty	including culturally responsive
staff, and instructors related		developed and	faculty, deans, chairs	and instructors	pedagogy
to accessible program and		delivered	and coordinators with	participating per	Additional supports and
course delivery and			ongoing professional	year	resources are available on the
instruction. Training and		4-7 years:	development.	 Assessment of 	TLC website, including
professional development		Scaffolded	 Records of the 	participant growth	captioning and accessible
should:		professional	training are kept.	and learning	course design.
 Recognize accessibility as a 		development for			
critical aspect of StFX's		different			
commitment to equity.		departments			
Include inclusive education		and settings			
principles and practices, such					
as universal design for					
learning and culturally					
responsive pedagogy.					
Be relevant to different					
roles, departments, and					
settings.					
Occur on an ongoing basis					
to incorporate changes to					
policies, practices, and					
procedures at the provincial					
and institutional levels.					
1.4 Develop resources and	Teaching and	1-3 years	Training is provided	Number of training	TO BE DEVELOPED
regularized professional	Learning	7 7 3	to all faculty and	sessions delivered	
development to assist faculty	Centre, Tramble		instructors.	per year	
and instructors in better	Centre for		Professional	Number of faculty	
understanding the academic	Accessible		development occurs	and instructors	
accommodations process	Learning		on an ongoing basis	participating per	
and how to liaise with the	200111111111111111111111111111111111111		to incorporate	year	
appropriate services to			changes to policies,	Track completed	
appropriate services to			changes to policies,	- Hack completed	

support their students, including students involved in research activities and programs.			practices and procedures. • Records of the training are kept.	assessment of participant learning	
 1.5 Request Senate review existing course approval processes to ensure accessibility principles are reflected in the design, development and delivery of all courses and programs. Also request Senate develop a process that can be used for the review of all courses. This should include: The use of inclusive education principles such as universal design for learning, and culturally responsive pedagogies. Integrate diverse experiences and perspectives, including persons with disabilities. Integrate concepts related to accessibility, disability rights, and barriers to participation that prioritize first voice. 	Vice-President, Academic and Provost, StFX University Senate	1 year: Initiate planning with University Senate 2-3 years: Implement revised course approval process	 Review existing course approval processes Establish a process for integrated accessibility principles into the review of all courses and programs. Develop an accessibility toolkit to be used when reviewing all courses and programs. 	 Number of courses reviewed and revised. Measures of student satisfaction, focusing on accessibility Regular meetings and focus groups, including first voice perspectives 	TO BE DEVELOPED

1.6 Establish a policy and procedures with respect to ensuring timely access to interim academic accommodations while waiting for further medical or psychological documentation before confirming the accommodations and accessibility services.	Vice-President, Academic and Provost	1-2 years	Develop and implement interim academic accommodations policy and procedures in consultation with first-voice perspectives.	 Number of approved interim academic accommodations Average wait time between time of request and approval 	• Registrar and Deans have initiated this process.
1.7 Develop an institutional Digital Strategy to support the development of an accessible digital teaching and learning experience for all faculty, staff and students. Our systems must be digitally accessible, interconnected, and aligned with user needs and tasks. This process should include: • Evaluating existing digital teaching and learning platforms and activities, including learning management systems, both synchronous and asynchronous • Ensuring compatibility with effective and appropriate assistive technology. • Providing training to faculty, staff and students on	IT Services	1-3 years	• Complete the StFX Digital Strategy, and accompanying action plans, incorporating accessibility principles and evidence- informed practices. This will include identifying, preventing, remove accessibility barriers across learning management, registration, scholarship, room booking, and reporting systems (Banner, Qualtrics, KX, Website, MesAmis, etc) • Provide professional development and training on the use of		IN PROGRESS • StFX University contracted Barrington Consulting to lead the development of the StFX Digital Strategy. Accessibility has been identified as an area to be addressed. The StFX Digital Strategy will articulate high-level goals, with accompanying IT Strategy and Information Systems Plan that operationalize improvements to accessibility.

the application of accessibility features • Considering the accessibility impacts on students requiring the use of multiple digital platforms within a course or program.			digital teaching and learning platforms and activities, including learning management systems, to ensure they are proficient in their use of accessibility features and functions.		
1.8 Invest in technology to support accessible learning, including technology to support alternative format course material, up-to-date assistive technology, assistive listening systems in classrooms and auditoriums. • Communicate the resources and services currently available to students, faculty and staff in classrooms and auditoriums	IT Services	1-3 years: Communications 4-7 years: Additional investment in accessibility technology	 Conduct a needs assessment and recommendations to enhance accessible classroom learning experiences, including assistive listening systems Prioritize accessibility needs, in consultation with first-voice perspectives A report of the cost analyses of the recommendations, and an accompanying plan to fund these improvements, is commissioned. 	 Number of accessibility improvements identified Total dollars (\$) spent on accessibility improvements Ongoing evaluation of accessibility improvements, including regular meetings and focus groups including first-voice perspectives 	TO BE DEVELOPED

1.9 Support instructors and	Associate Vice-	1-3 years	Identify barriers to	Number of	IN PROGRESS
faculty members with	President		accessibility in	faculty/researchers	A comprehensive HR policy
disabilities in accessing and	(Research),		academic research-	with disabilities at	review using an intersectional
being successful in research	Human		related hiring and	StFX (self-identified)	lens is being conducted by
environments. This should	Resources		career progression	 Retention of 	Rainbow Diversity Institute
include:			processes. Develop	faculty/researchers	which employs Black, queer
 Identifying, addressing 			and implement	with disabilities (self-	individuals and persons with
and/or removing internal			strategies for	identified)	disabilities. The process is being
barriers to accessibility in			identifying,	 Number of training 	co-led by Human Resources,
academic research-related			preventing and	sessions offered per	Equity and Human Rights and
hiring, promotion and career			removing barriers.	year	informed by the University's
progression at StFX.			 Identify, create and 	 Number of 	Equity Advisory Committee.
 Strengthening professional 			implement training	faculty/researchers	
development and training to			and professional	who participate per	
enhance awareness,			development to	year	
sensitivity and cultural			enhance accessibility	 Track completed 	
competencies related to			awareness and	assessment of	
equity and accessibility in			practices within the	participant learning	
the StFX academic research			academic research	and growth	
environment.			environment.		
			 Records of training 		
			are kept.		
1.10 Expand StFX University's	Associate Vice-	1-3 years	Support and	Number of	IN PROGRESS
membership and	President,		maintain current	research-based	• StFX is a member of the
contributions to accessibility	Research		research-based	memberships	Canadian Accessibility Network
partnerships, organizations,			partnerships that	Number of	(CAN) and Wabanaki Accessible
and consortium that extend			benefit persons with	researchers	Canada Partnerships Project.
teaching, learning and			disabilities (ex. MAX	participating in	Academic departments (ex.
research into community			Lab)	partnerships that	HKIN) and research labs (ex.
outreach initiatives that			Identify	benefit persons with	MAX Lab, Spacializing Care Lab
benefit persons with			opportunities to	disabilities	demonstrate broader
disabilities, Deaf and			expand membership	Number of	community outreach:
neurodivergent persons. This			in research-based	students	https://www.mystfx.ca/human-
should include expanding			initiatives that benefit	participating in	kinetics/motor-activities-x-max

StFX's work in local community (ex. service learning, community-based research), as well as collaborative research and community engagement activities as a member of the Canadian Accessibility Network (CAN).			persons with disabilities.	research partnerships that benefit persons with disabilities.	
1.11 Enhance ongoing and collaborative partnerships with the Government of Nova Scotia, donors, research funding agencies, and other post-secondary institutions to support the growth of research and scholarship on accessibility and disability issues, especially the work of first-voice researchers. This should include support for: • Embedding accessibility as a criterion for evaluation in provincial and institutional research grants and funding opportunities. • Stimulating funding for research and scholarship on accessibility and disability studies. • Creating scholarships for students to support research	Associate Vice- President, Research	1-3 years		 Number of research partnerships benefiting persons with disabilities Funding (\$) awarded to support research and scholarship on accessibility and disability issues, including the work of first-voice researchers. Scholarships (\$) awarded to students to support research on accessibility and disability issues. 	IN PROGRESS

on accessibility and disability issues.				
1.13 Ensure students with disabilities have timely, accessible, and culturally relevant ways to demonstrate their learning. Learning assessment options used by faculty and instructors should: • Be designed using inclusive education principles, such as universal design for learning and culturally and linguistically responsive pedagogy. • Be available in multiple accessible formats. • Identify how each assessment option within courses and programs connects to essential academic requirements. When possible, provide	Teaching and Learning Centre	2-5 years	Identify barriers in the use of existing invigilation software (ex, ProtorTrack) and alternative accessible assessment methods Develop a toolkit of accessible assessment practices	TO BE DEVELOPED

examples of alternate ways of demonstrating learning to provide students with clarity around expectations.					
1.14 Create an accessibility policy/guidelines for the provision of instructional materials in accessible or conversion-ready formats. This policy/guidelines should address materials such as textbooks and course materials. Support faculty members and instructors to use instructional materials that: • Are designed using inclusive education principles, such as universal design for learning and culturally and linguistically responsive pedagogy. • Integrate diverse perspectives and experiences, including persons with disabilities. • Are available in multiple	Teaching and Learning Centre	4-7 years	 Develop, implement, and maintain practices related to how StFX will provide instructional materials in accessible or conversion-ready formats. Develop resources and training to all academic employees, deans, department chairs with training on the application of accessible practices in their courses. 	 Number of accessible instructional materials developed Number of accessible instructional materials used Ongoing evaluation of accessibility improvements, including assessment of course materials and focus groups with first voice perspectives 	TO BE DEVELOPED

accessible or conversion-ready formats. Where accessible formats are not available, alternate means to representing the information, are provided.				
1.15 Ensure StFX research	Associate Vice-	4-7 years	Implement	TO BE DEVELOPED
centres and institutes	President,		expectations	
consistently demonstrate	Research		regarding the	
engagement in accessibility			demonstration of	
and disability studies in their			engagement in	
annual reports and strategic			accessibility and	
plans. Provide information			disability studies.	
and professional			 Develop and deliver 	
development to help			professional	
researchers demonstrate			development focused	
attention to accessibility in			on demonstrating	
their research funding			attention to	
proposals and programs.			accessibility in	
			funding proposals and	
			programs.	

2. Information and Communications						
Action			Deliverables	Key Performance Indicators	Status/Progress to Date	
2.1 Develop a multi-year Accessibility Plan and Annual Status Report. • Develop a communications plan to share assessment data and progress on accessibility planning and improvements with key university and community partners, including faculty, staff, and students.	Governance and Strategic Initiatives, Marketing and Communications	1-3 years	 Establish and implement a multi-year accessibility plan. Post multi-year plan on website, in accessible formats. Review and update plan every three (3) years. Complete annual report of progress towards achieving the initiatives identified in the Accessibility Plan. Make the annual reports available online. Provide alternate accessible formats, upon request. 	Number of unique users accessing website Number of unique users accessing collateral communications content (website, social media, etc.) Ongoing evaluation of accessibility improvements, including focus groups with persons with disabilities and those who experience barriers to accessibility.	 IN PROGRESS Campus-wide consultation from November 2021 to March 2022 to inform the development of the StFX Accessibility Plan. Ongoing engagement with the StFX Accessibility Advisory Committee and StFX Student Accessibility Advisory Committee supporting the development and implementation of the Plan. Launched StFX Accessibility Plan website www.mystfx.ca/accessibility-plan, including information about our planning process and summary of accessibility initiatives at StFX 	
2.2 Develop an institutional accessibility communications strategy, in consultation with persons with disabilities, Deaf and neurodivergent communities, to communicate StFX's commitment to accessibility. Our commitment should be	Marketing and Communications	1-3 years	 Post the Statement of Commitment on the Accessiblity Plan website, in accessible formats. Develop a communications strategy, in 	 Number of first-voices perspectives engaged in the process Number of unique users accessing Accessibility Plan website. Number of 	IN PROGRESS • A draft Statement of Commitment has been developed by StFX Accessibility Advisory Committee and StFX Student Accessibility Advisory Committee, as part of the development and	

evident through key institutional messages and intentionally planned programming including university events, such as speakers' series, conferences, and awareness campaigns.			consultation with first-voice perspectives.	communications materials developed and distributed. • Number of users accessing collateral communications content (website, social media)	implementation of the StFX Accessibility Plan.
2.3 Consult with the disability, Deaf, and neurodivergent communities to develop an educational campaign to raise awareness about diverse experiences of disability and the importance of accessibility to human rights and equity. Communications should be delivered in accessible formats and focus on promoting accessibility, eliminating stigma, and building understanding of disability-related issues.	Marketing and Communications	1-3 years	Develop campaign content and communications strategy, in collaboration with first-voice perspectives Release campaign content, including updates relating to how the University has and will continue to achieve accessibility	 Number of first-voices perspectives engaged in the process Number of campaign materials developed and distributed Number of unique users engaging with content and materials 	TO BE DEVELOPED

2.4 Develop and implement	Marketing and	1-3 years	StFX's new website	IN PROGRESS
websites, web content and	Communications		is WCAG 2.0/2.1	 Website redesign project
software to reflect with the			compliant and	launched in Fall 2021
WWW Consortium Web			validated against	 Website Advisory Group
Content Accessibility			regulations of	formed, including first-voice
Guidelines (WCAG) 2.0., Level			Americans with	perspectives.
AA Standards.			Disabilities (ADA) and	 Marketing and
Evaluate the StFX			Authoring Tool	Communications is currently
University website to ensure			Accessibility	reviewing existing website
plain language and general			Guidelines (ATAG)	content to ensure plain
access			frameworks.	language and general access.
• Integrate the use of screen			 New website 	 The Website Advisory
reader technology into the			content published	Group will continue its
website			after January 1, 2024	progress, to launch new
 Provide training to ensure 			will be developed in	websites in Spring 2023.
that accessibility of website			accordance with	
content and materials is			WCAG 2.0, AA.	
maintained by people who				
upload information to the				
website.				
 Evaluate the experiences of 				
users navigating the new				
StFX University website,				
through an accessibility lens.				
Collect feedback from first-				
voice perspectives				
throughout the process.				

2.5 Establish a process for	Marketing and	1-3 years	Establish a process	Number of reports	TO BE DEVELOPED
persons with disabilities,	Communications,		for receiving and	received	
Deaf and neurodivergent	Equity and		responding to	Number of reports	
persons to identify	Human Rights		feedback related to	addressed	
accessibility barriers and			accessibility barriers	Ongoing evaluation	
areas for improvement.			and areas of	of accessibility	
Feedback may be provided in			improvement. This	improvements,	
person, by telephone, in			may include feedback	including focus groups	
writing or electronically. The			on specific policies,	with persons with	
Office of Equity and Human			procedures,	disabilities and those	
Rights will be responsible for			governance or	who experience	
receiving the feedback and			compliance issues as	barriers to	
directing the issue to the			well as experiences	accessibility.	
appropriate department for			interacting with areas		
action and follow-up.			of the university.		
			 Information about 		
			this process is		
			available to students,		
			faculty, staff and		
			community members.		
2.6 Create a campus-wide	For Students:	1-3 years:	Integrate	Number of	IN PROGRESS
communications strategy to	Marketing and	Create a	information about	communications	Website redesign project
streamline communications	Communications	centralized	accessibility services	materials sent to	launched in Fall 2021
and transition for new and		accessibility	and supports into the	students/employees	Marketing and
incoming students and	For Employees:	webpage	StFX University	 Number of webpage 	Communications is currently
employees. This must	Human		website redesign	views related to	reviewing existing website
include.	Resources	4-7 years:	project	accessibility services	content to ensure plain
Proactively providing		Develop	Assemble Accessible	 Percentage of StFX 	language and general access.
information to all potential		streamlined	Communications	faculty, staff and	
students and employees		communications	Working Group to	students aware of	
about the availability of		strategy for new	examine the	what accessibility	
accessibility services and		and incoming	communications flows	supports/services	
supports, and how to access		students and	for incoming StFX	exist and where to	
them		employees	students and	access them	

 Ensuring this information is accessible and easy to find on StFX websites. Developing clear processes for requesting information, services and/or supports in accessible formats. 			employees. • Streamline communications to new and incoming students and employees.		
 2.7 Audit social media accounts for accessibility and create accessibility guidelines. These guidelines should be informed by evidence-based practices and the Accessibility Standards on Communications, once developed. Provide training to ensure that accessibility of website content and materials is maintained by people who share information via StFX 	Marketing and Communications	4-7 years	Develop and make available StFX Social Media Accessibility Guidelines for content creation. These guidelines should reflect provincial accessibility standards, once developed. Coordinate annual accessibility guideline review/meeting with social media content	 Number of downloads to access Social Media Guidelines Number of training sessions delivered per year Number of faculty and instructors participating per year 	TO BE DEVELOPED

2.8 Provide or arrange for the	Marketing and		Establish a process	Number of first-	TO BE DEVELOPED
provision of multiple,	Communications	4-7 years	for StFX provide	voice perspectives	
accessible formats and		,	information in	engaged in the	
communications supports so			accessible formats or	process	
that people with disabilities,			with other	Number of	
Deaf and neurodivergent			communications	resources available in	
people can equitably access			supports. Ensure this	accessible formats	
the information presented.			process reflects	 Number of users 	
When accessible formats are			provincial Accessibility	accessing information	
not available, alternate			Standards on	in accessible formats	
means of representing the			Communications,	 Ongoing evaluation 	
information that ensures			once developed.	of accessibility	
equitable access should be			 Establish a Working 	improvements,	
provided.			Group to help advise	including focus groups	
			this process.	with persons with	
				disabilities and those	
				who experience	
				barriers to	
				accessibility.	
2.9 Create communications	Marketing and	4-7 years	Communicate to		IN PROGRESS
guidelines for accessibility in	Communications		StFX community		 StFX will monitor progress
all knowledge creation and			progress on		of the Standard and will
sharing (e.g., documents,			implementing the		participate in its
presentations, websites,			Provincial Accessibility		development through the
social media, meetings,			Standards, once		Province of Nova Scotia
events, conferences,			developed		Accessibility Directorate
wayfinding), which are			Implement		
shared internally and			procedures regarding		
externally. These guidelines			provision of clear,		
should be informed by			accessible and timely		
evidence-based practices and			information and		
the Accessibility Standards on			communication to		
Communications, once			members of the StFX		
developed.			community.		

Action	Accountability	Timeline	Deliverables	Key Performance Indicators	Status
3.1 Develop and deliver customer service training specially to support the provision and delivery of accessible services at StFX. This training should be developed in collaboration with the Government of Nova Scotia and other post-secondary institutions, and include customized customer service training specific to StFX.	Development: Human Resources, Equity and Human Rights Implementation: Ancillary Services	1-3 years: Foundational training developed and delivered 4-7 years: Training is further specialized and scaffolded for groups and	 Create an online training module for new staff and volunteers Provide existing staff and volunteers with ongoing professional development. Records of the training are kept. 	 Number of training sessions delivered Number of staff/volunteers who participate per year Track completed assessment of participant learning 	IN PROGRESS • Human Resources is developing foundational training on EDIA to be delivered to all professional staff, in collaboration with the Office of Equity and Human Rights.
3.2 Implement various assessment tools to evaluate the accessibility of existing customer service spaces on campus. The assessment should include identifying physical space improvements required to meet the provincial built environment standards and guidelines, once completed. Ensure services are accessible and welcoming to service animals and support persons.	Ancillary Services	departments 1-3 years: Assessment of existing customer service spaces 4-7 years: Funding strategy to implement improvements	Conduct a needs assessment and recommendations to enhance accessible customer service spaces Prioritize accessibility needs, in consultation with first-voice perspectives A report of the cost analyses of the recommendations, and an accompanying plan to fund these improvements, is commissioned.	Feedback received per stakeholder group Evaluation of the feedback received Number of priority projects identified Projected costs required to complete the priority projects	TO BE DEVELOPED

3.3 Establish procedures for	Governance and	1-3 years	A list of resources or	TO BE DEVELOPED
including persons with	Strategic		when and how to	
disabilities in the design,	Initiatives		effectively engage and	
development, review and			consult with persons	
implementation of policies,			with disabilities is	
practices, and services			collated and	
impacting faculty, staff and			published.	
students with disabilities,				
Deaf and neurodivergent				
persons. These policies,				
practices and procedures				
must ensure:				
 Persons with disabilities 				
and those who experience				
barriers to accessibility are				
consulted about these				
decisions.				
 The implications of these 				
policies, programs and				
services on persons with				
disabilities, and Deaf and				
neurodivergent persons are				
prioritized.				
 These decisions are 				
informed by a broad base on				
evidence-informed practices				
that prioritize first voice				
experience and expertise.				

3.4 Review and revise the	Procurement	1-3 years	Incorporate	TO BE DEVELOPED
StFX Procurement Policy,			accessibility	
integrating accessing when			requirements when	
updating procurement			acquiring or	
practices. Promote the new			purchasing goods or	
Procurement policy, along			services. RPFs to	
with associated checklists for			include language with	
implementation as they are			respect to accessibility	
developed. The new policy			as required.	
should:				
Reflect StFX University's				
commitment to accessibility				
 Incorporate accessibility 				
designs, criteria and features				
when procuring or acquiring				
both high-cost and low-cost				
goods or services.				
Be reviewed annually and				
revised to reflect the Nova				
Scotia Accessibility Act and				
Accessibility Standards for				
Goods and Services, once				
developed.				

3.5 Provide professional	Development:	1-3 years:	Develop and provide	Number of	IN PROGRESS
development and training to	Human	Foundational	training to finance and	professional	HR is developing
university finance and	Resources	training	procurement	development sessions	foundational training on
procurement teams on the	Resources	developed and	employees regarding	delivered	EDIA to be delivered to all
relevance of accessibility to	Implementation:	delivered	the relevance of	Number of staff who	professional staff.
their work. Training should	Finance,	delivered	accessibility to their	participate per year	professional starr.
align with professional	Procurement	4-7 years:	work. Records to be	Track completed	
development delivered by	Procurement		maintained on	assessment of	
StFX Human Resources and		Training is further	training provided.	participant learning	
		specialized and	training provided.	participant learning	
include additional training		scaffolded for			
specific to finance and					
procurement.		groups and			
2.6.14::11::11::11::11::11::11::11::11::11:	6	departments	F	Nbf.i. il	IN DROCESS
3.6 Maintain the ongoing	Governance and	1-3 years	• Ensure processes to	Number of student	IN PROGRESS
coordination of the StFX	Strategic		continue the	members	StFX Student Accessibility
Student Accessibility Advisory	Initiatives		coordination of the	Number of	Advisory Committee and
Committee to provide			StFX Student	committee meetings	Terms of Reference
leadership opportunities for			Accessibility Advisory	held per year	developed to inform the
students with disabilities and			Committee is in place		development and
ensure their voices and lived					implementation of the StFX
experiences are relflected in					Accessibility Plan.
program and service design,					
development, and delivery.					
3.7 Complete a needs	Student Services	1-3 years:	 Complete needs 	 Number of students 	TO BE DEVELOPED
assessment and		Tramble Centre	assessment and	using accessibility	
recommendations for		for Accessible	recommendations	supports and services	
accessibility supports and		Learning		 Number of first- 	
services at StFX University,				voice perspectives	
including services and				engaged in the	
supports available for				process	
students with temporary or				 Ongoing evaluation 	
episodic disabilities. Planning				of accessibility	
should include assessing				improvements,	
staffing needs, funding				including feedback	

structures, supervision, and accountability in relation to the goals outlined in the Accessibility Plan, new provincial accessibility standards, and the vision of 'all students flourishing' outlined in the StFX Student Experience and Opportunity Plan.				from employees with disabilities and those who experience barriers to accessibility.	
3.8 Embed equity and accessibility in the development and execution of special student-facing events and programming, such as Orientation Week, Homecoming, etc.	Student Services	1-3 years	 Assemble First-Year Experience Working Group to coordinate incoming student orientation and transitions, including first voice perspectives. Evaluate existing orientation events and programs, through an accessibility lens. Consider the addition of new programming designed to support transition for students with disabilities. 	 Number of students with disabilities participating in orientation/transitions programs (ex. ISS survey results) Number of first-voice perspectives engaged in the process Assessment of student growth and learning. 	IN PROGRESS • Student Services has assembled a First Year Experience Working Group to review and develop transitions programming, including first-voice perspectives • Population-specific transitions programming offered during Orientation Week 2022, including opportunities to connect with representatives from accessibility supports and services at StFX.

3.9 Create and promote	Student Services	1-3 years	Identify	Number of mentors	IN PROGRESS
group mentoring networks			opportunities to	participating in the	• In 2021, launched Alumni
for students from historically-			integrate mentorship	program	Mentorship Program (X-
excluded groups to come			opportunities into the	 Number of mentees 	Connects) to connect
together in community, share			suite of transitions	participating in the	students with personal and
experiences, explore, and			programming	program	career mentors.
access academic, personal,			available to students	 Assessment of 	• In 2022, launched Diversity
and career opportunities and			with disabilities.	participant learning	Engagement Centre (DEC)
pathways. This includes			• Promote	and satisfaction	mentorship program for
Indigenous, Black,			opportunities for		students from historically-
minoritized, 2SLGBTQ+,			students to		excluded groups, including
international students, first-			participate in existing		Indigenous, Black and
generation students, and			mentorship programs,		2SLGBTQIA+
students with disabilities.			including X Connects		
3.10 Review existing co-	Student Services	1-3 years	 Develop and 	 Number of co- 	TO BE DEVELOPED
curricular programs, services			implement multiple	curricular programs	
and supports through an			assessment strategies	and services reviewed	
EDIA lens to meet the needs			to better understand	 Number of students 	
of both specific and broad			diverse student	with first-voice	
intersectional student			experience in co-	perspectives engaged	
identities, including			curricular programs	in the review process	
Indigenous, Black,			and services offered		
minoritized, 2SLGBTQIA+,			by StFX.		
international students,			 Use assessment to 		
graduate students, mature			identify gaps in		
students, and students with			existing programs, and		
disabilities.			opportunities to		
			improvement		

3.11 Integrate targeted co- curricular programming and engagement opportunities for students with disabilities, with a focus on enhancing the first-year experience and experiential learning.	Student Services	4-7 years	• Assemble First-Year Experience Working Group and Experiential Learning Working Groups to inform and advance the initiatives identified in the StFX Student Experience and Opportunity Plan, including first voice perspectives.	 Number of specific opportunities tailored to meet the needs of students with disabilities Number of students with disabilities participating in programming Completed assessment of participant learning and growth 	StFX launched self-paced learning modules to provide all first-year students with transitional knowledge and skills. StFX hired EDGE Coordinator to provide career support for students with disabilities.
3.12 Expand programming options for students with intellectual disabilities.	Student Services	4-7 years	 Identify gaps in current support model for students with intellectual disabilities. This can take place as part of the external review of accessibility supports and services (Initiative 3.7). Engage campus and community partners in the needs assessment process, including first-voice perspectives. Identify funding and resourcing requirements to 	Completed needs assessment and resourcing plan	TO BE DEVELOPED

			implement desired models		
3.13 Map the stages of the procurement process and identify relevant decision-points where accessibility should be considered. Evaluate and improve processes for procuring and contracting accessibility services, to ensure timely completion and compensation for these services.	Procurement	4-7 years	• Identify the stages of the procurement process to identify where barriers to accessibility can be prevented and removed. Engage persons with disabilities in the review process	 Number of first-voice perspectives participating in the review process Number of accessibility services contracted to provide goods and service 	TO BE DEVELOPED
3.14 To support the Procurement Policy, develop accessibility checklists for those purchasing media, videos, marketing materials, software, hardware, web apps, general goods and services. The checklists should be: • Accessible to all users, in addition to Procurement Office staff. • Based on evidence-	Procurement	4-7 years			

informed practices that are communicated through the purchase application process and RFPs. • Aligned with the Nova Scotia Accessibility Act and Accessibility Standards for Goods and Services, once developed.					
4. Employment					
Action	Accountability	Timeline	Deliverables	Key Performance Indicators (KPIs)	Status
 4.1 Design, develop and implement regular and ongoing professional development programs in accessibility for StFX faculty, staff and instructors. Training should: Include disability rights, inclusive education, ableism, barriers to participation, accessibility policies and resources provided by StFX. Be provided as part of mandatory orientation requirements for new staff, faculty and instructors, as well as ongoing professional development. Be updated regularly and informed by evidence that 	Development: Human Resources, Equity and Human Rights Implementation: Human Resources	1-3 years: Foundational training developed and delivered 4-7 years: Training is further specialised and scaffolded for groups and departments	 All new employees are provided with EDIA training as part of their onboarding. Training will occur on an ongoing basis to incorporate changes to policies, practices and procedures. Ongoing professional development will be scaffolded to meet the needs of different groups and departments. Records of the training are kept. 	Number of training sessions delivered/year Number of faculty/staff who participate per year Track completed assessment of participant learning	IN PROGRESS • StFX Human Resources and Office of Equity and Human Rights are in the process of reviewing and revising the current faculty and staff onboarding and training process, including the development of new EDIA training.

Complement equity and anti-racism training to align with recommendations identified by the President's Action Committee on Anti- Racism (PACAR).					
4.2 Build capacity among senior leadership to cultivate a culture of equity and accessibility at StFX by ensuring all employee learning involves clear processes to support proactive accommodation and accessibility planning and implementation.	Human Resources, Equity and Human Rights	1-3 years	Build EDIA competencies into the review of applications for senior leadership positions. All new employees, including senior leaders, are provided with EDIA training as part of their onboarding. Training will occur on an ongoing basis to incorporate changes to policies, practices and procedures. Ongoing professional development will be scaffolded to meet the needs of senior leaders. Records of the training are kept.	Number of training sessions delivered/year Number of faculty/staff who participate per year Track completed assessment of participant learning	TO BE DEVELOPED

4.3 Review and identify gaps	Human	1-3 years	Review and revise	Number of policies	IN PROGRESS
in employment-related	Resources, Office	,	employment-related	reviewed, revised, and	A comprehensive HR policy
policies, processes and	of Equity and		policies, practices and	created	review using an
practices that support equity,	Human Rights		procedures developed	Number of persons	intersectional lens is being
accessibility, and			to support equity,	with disabilities	conducted by Rainbow
accommodation. When			accessibility and	engaged in the review	Diversity Institute which
developing, reviewing and			accommodation.	process	employs Black, queer
implementing employment-			Make revised policies		individuals and persons with
related policies and			available to new and		disabilities. The process is
procedures, StFX will ensure			current StFX		being led by Human
that:			employees.		Resources & the Office of
• Persons with disabilities are					Equity and Human Rights
consulted about these					and informed by StFX's
decisions.					Equity Advisory Committee.
 These decisions are 					
informed by a broad base of					
evidence-informed practice					
that prioritizes first voice					
experience and expertise.					
4.4 Create a standardized		1-3 years	 Evaluate existing 		IN PROGRESS
mechanism for StFX	Faculty/Staff:		data sources for		
University to collect and	Human		information on		
share disaggregated data on	Resources,		barriers to		
accessibility barriers and	Equity and		accessibility, well-		
their impacts on student,	Human Rights		being and		
staff and faculty with			achievement		
disabilities, and those who	Students:		 Develop additional 		
are Deaf and neurodivergent.	Registrar,		strategies to collect		
Data should include:	Student Services		relevant data,		
The well-being and			including accessibility		
achievement of students with			barriers to their		
disabilities, and Deaf and			impact on students,		
neurodivergent students.			faculty and staff with		
Identified institutional			disabilities.		

barriers to accessibility and					
human rights complaints.					
4.5 Ensure institutional	I I	1.2	Create and maintain	Number of	IN PROGRESS
	Human	1-3 years			IN PROGRESS
policies and procedures	Resources		return to work policy	employment policies	
provide accommodations and			and procedures.	Number of	
adaptive tools for employees			Ensure existing return	employees supported	
with disabilities and others			to work programs	through workplace	
who experience barriers to			address steps	accommodations	
accessibility, including			required to access		
appropriate and supportive			accommodations.		
leave practices, flexible work			 Assist departments 		
practices, and return to work			in facilitating the		
plans.			return to work of		
Develop and introduce an			employees in		
Employee Workplace			accordance with		
Accommodations Policy and			policies and supports.		
Return to Work Policy for			Explore models of		
employees who have been			flexible work practice,		
absent from work due to a			including flexible work		
disability and require			models introduced by		
accommodation to return to			other post-secondary		
work.			institutions in		
			response to COVID-19.		
4.6 Facilitate accessibility	Human	1-3 years	Integrate	Number of	IN PROGRESS
during recruitment, hiring	Resources		information about	employees with	
and employee selection			accessibility services	disabilities hired per	
processes. This should			and supports into the	year	
include:			staff recruitment,	Number of	
Proactively providing			hiring and employee	employees requesting	
information to all potential			selection process	accommodations	
applicants about the			Streamline	through the	
availability of accessibility			communications to	recruitment, hiring	
services and supports and			incoming employees	and selection process	
how to access them.			(see Initiative #2.6)	·	

When arranging specific				Assessment of	
accommodations, StFX will				employee feedback	
conduct with the applicant to				employee reedback	
provide or arrange for the					
provision of suitable					
accommodations that meet					
their specific accessibility					
needs.					
Notifying successful					
applicants of the university's					
policies for accommodating					
employees with disabilities					
when making offers of					
employment.		4.2	O de alaide a fa call	Nl f	IN DD CDESS
4.7 Create and maintain	Human	1-3 years	Orientation for all	Number of	IN PROGRESS
practices and procedures to	Resources		new employees	employees with	
support new employees with			regarding policies of	disabilities hired per	
disabilities, and those who			employment equity	year	
are Deaf or neurodivergent.			and accommodation.	Number of	
This should include:			Provide a Letter of	employees requesting	
Providing the information			Offer to employees	accommodations	
to new employees as soon as			that informs them of	through the	
practicable after they begin			StFX's Policies and	recruitment, hiring	
and provide updates when			Procedures relating to	and selection process	
changes to policies and			accessibility	Assessment of	
procedures occur			Hiring managers are	employee feedback	
Consulting with the			aware of the		
employee to provide suitable			processes and notify		
accommodation in a manner			employees of the		
that recognizes the			resources available.		
employees accessibility					
needs.					

4.8 Maintain ongoing	Student Services	1-3 years	Maintain wage	Number of student	IN PROGRESS
partnerships between StFX		,	subsidy program for	appointments per	• Funding for EDGE has been
Career Services and Tramble			students with	year	added to the Province's
Centre for Accessible			disabilities	Number of unique	MOU to StFX. (haven't heard
Learning to provide students			Develop engaging	student appointments	how much as of today). The
with disabilities with access			career programming	per year	MOU is for four years.
to career mentorship,			for students with	Students accessing	Within the last year,
workplace connections and			disabilities (ex.	EDGE Services per	developed new employers
employability. Increase			workshops, panel	academic program	based on students looking
student engagement in the			discussions, etc.),	Number of	for a work experience that
Engage, Develop, Grow Your			including targeted	placements	relate to student's degree.
Employability (EDGE)			programs for different	 Students accessing 	Also developed new
Program, and assess the			faculties and groups.	EDGE Services per	partnerships with businesses
impacts of the program on			 Expand promotions 	year of study	outside of Antigonish
students with disabilities.			for EDGE	 Average number of 	
			programming	appointments per	
			 Develop assessment 	student	
			strategy	 Assessment of 	
				participant learning	
				and growth	
4.9 Provide staff, faculty and	Human	1-3 years	 Ensure process to 	Number of	IN PROGRESS
instructors with disabilities,	Resources		provide supports are	employees with	
and those who are Deaf and			in place	disabilities hired per	
neurodivergent with timely			 Educate managers 	year	
access to effective			and University offices	Number of	
accessibility services and			about these processes	employees requesting	
supportive assistive				accommodations	
technology that meet their				through the	
work-related needs. This				recruitment, hiring	
means ensuring:				and selection process	
Access to accessibility				 Ongoing evaluation 	
services and appropriate				of accessibility	
assistive technology that is				improvements,	
proactive, flexible and				including feedback	

responsive. • Accessibility barriers that impact a staff person's ability to fully participate in the workplace and to do their job it not impacted or delayed due to a delay or lack of access to these services and appropriate assistive technology.				from employees with disabilities and those who experience barriers to accessibility.	
4.10 Increase the number of co-curricular engagement and paid employment opportunities available on campus, with a particular focus on expanding employment opportunities for students from historically-excluded students, including Indigenous, Black, minoritized, international, first-generation students, and students with disabilities. • Identifying, preventing and removing barriers to access current paid employment opportunities for students with disabilities, including paid internship and co-op placements.	Student Services	4-7 years	 Identify barriers in existing paid employment, co-op and internship experiences for students with disabilities. Identify partnership opportunities to expand paid employment opportunities for students with disabilities available on-campus Identify and acquire funding to expand and diversify paid employment opportunities for students with disabilities for students with disabilities 	 Number of students with disabilities participating in paid employment opportunities on campus, internships and co-op placements. Number of campus and community partners providing paid employment opportunities for students with disabilities Assessment of student learning and satisfaction. 	IN PROGRESS Funding for EDGE has been added to the Province's MOU to StFX. (haven't heard how much as of today). The MOU is for four years. Within the last year, developed new employers based on students looking for a work experience that relate to student's degree. Also developed new partnerships with businesses outside of Antigonish

4.11 Develop a guide to support managers' capacity to implement accessible employment practices, in collaboration with first-voice perspectives.	Human Resources	4-7 years	• Training in the form of a guide/toolkit on accessible employment practices is provided to managers/directors, developed in collaboration with first-voice perspectives.	 Number of first-voice perspectives engaged in the process Number of downloads to access the guidelines Proportion of managers aware of the accessibility supports and services available at StFX. 	TO BE DEVELOPED
4.12 Communicate the process of the development of the Province of Nova Scotia Accessible Employment Standard and its future application to the University community.	Vice President, Finance and Administration	TBD			StFX University will monitor progress of the Standard and will participate in its development through the Province of Nova Scotia Accessibility Directorate
5. Transportation					
Action	Accountability	Timeline	Deliverables	Key Performance Indicators	Status
5.1 Develop and deliver accessibility training and professional development for departments responsible for transportation. Training should align with professional development delivered by Human Resources, and include additional training specific to transportation.	Development: Human Resources, Equity and Human Rights Implementation: Facilities Management	1-3 years: Foundational training developed and delivered 4-7 years: Training is further specialised and scaffolded for	 Create an online training module for new staff Provide existing staff and volunteers with ongoing professional development. Records of the training are kept. 	 Number of training sessions delivered/year Number of faculty/staff who participate per year Track completed assessment of participant learning 	IN PROGRESS • Human Resources and the Office of Equity and Human Rights is developing foundational training on EDIA to be delivered to all staff.

		individuals and departments		
5.2 Develop a Campus Master Plan, including accessibility standards. Ensure updates and revision to the StFX Campus Master Plan include: • Comprehensive landscape planning, incorporating accessibility. • Increase to the number of trash cans in high traffic pathways. • Upgrades to outdoor lighting. • Updates to pathways, including spaces, sidewalks, roadways, and entrances.	Vice-President, Finance and Administration	1-3 years	StFX to develop a Campus Master Plan, including accessibility standards Campus Master Plan will be posted on the StFX website.	IN PROGRESS In 2017, StFX contracted William Nycum and Associates Limited and SmithGroupJJR to develop a Campus Framework Plan. The Framework will be revised and developed further to align with the new StFX Strategic Plan and StFX Accessibility Plan.

5.3 Review and update	Facilities	1-3 years	Create online	Number of	TO BE DEVELOPED
existing processes and	Management	,	service disruption	temporary access	
procedures from an			tool. Identified	disruptions per year	
accessibility lens and better			administrators will	Number of	
support persons with			have access to post on	communications	
disabilities during temporary			this site and notify	posted on website.	
access disruptions. This			StFX community of	Number of	
should include temporary			service disruptions.	communications	
building and weather-related			Notice of service	circulated to campus	
disruptions (procedures for			disruptions will	community.	
snow removal,			include information		
communication regarding			about the reason for		
signage and other unplanned			the disruption, how		
events with accessibility			long the disruption		
impacts).			will last, and a		
			description of any		
			alternative facilities or		
			services available.		
5.4 Develop and execute a	Facilities	4-7 years	 Establish joint 		TO BE DEVELOPED
project to ensure accessible	Management,		working group,		
signage and wayfinding,	Marketing &		including first-voice		
specific to transportation on	Communications		perspectives and		
StFX campus.			members of Facilities		
Ensure accessible			Management,		
wayfinding is incorporated			Marketing and		
into the Campus Master Plan			Communications.		
and reflects the			• Establish a		
Transportation Accessibility			comprehensive		
Standards, once completed.			evaluation process to		
			better understand		
			users experiences		
			navigating campus		
			through an		
			accessibility lens.		

			Ensure accessible wayfinding is incorporated into the Campus Master Plan and reflects the Built Environment Accessibility Standards, once developed		
5.5 Collaborate with the Town and County of Antigonish and community transit service providers to ensure accessible, affordable public transportation to and from campus.	Facilities Management	4-7 years	 Establish ongoing partnership with Town and County of Antigonish to provide accessible transportation services for employees and students. StFX to provide accessible transportation services for employees and students. 	Number of accessibility projects in partnership with Town and County of Antigonish Number of first-voice perspectives engaged in the process Ongoing evaluation of accessibility improvements, including feedback from persons with disabilities and those who experience barriers to accessibility.	TO BE DEVELOPED

 5.6 Develop a multi-year budget and annual allocation process for continuing to advance and improve accessible transportation initiatives on campus. This should include: Development of a funding program Development of signature joint projects Allocation of additional funding through existing sources such as facilities renewal, new strategic initiative funding, load and grant programs, or capital campaigns. 	Vice-President, Finance and Administration	4-7 years	• A report on the cost analyses of the recommendations, and an accompanying plan to fund the initiatives and improvements, is commissioned.	Total dollars (\$) required for accessibility improvements Total dollars (\$) secured for accessibility improvements Ongoing evaluation of accessibility improvements, including feedback from persons with disabilities and those who experience barriers to accessibility.	TO BE DEVELOPED
6. Built Environment					
Initiative	Accountability	Timeline	Deliverables	Key Performance Indicators	Status/Progress to Date
6.1 Develop a comprehensive consultation process and evidence-informed best practices for engaging persons with disabilities in decision-making related to the planning, design, and implementation of new construction and major renovations.	Governance and Strategic Initiatives, Facilities Management	1-3 years	• A list of resources and process on how to effectively engage and consult with persons with disabilities is collated and published.	Number of first- voice perspectives engaged in the process.	TO BE DEVELOPED

6.2 Establish a Working	Facilities	1-3 years	Convene series of	Number of	IN PROGRESS
Group to review the StFX	Management	,	meetings to engage	participants engaged	Anne Sinclair Architects
Accessibility Audit and			participants in review	in Working Group	was contracted to conduct a
establish a process for			of Audit and Built	Number of meetings	high-level accessibility
phasing improvements to the			Environment and	held per year	assessment for all campus
built environment.			priority-setting,	Number of projects	buildings based on Nova
Membership should include			including first-voice	identified through	Scotia's Interim Accessibility
persons with lived			perspectives.	assessment	Guidelines for Indoor and
experiences of disabilities			Propose priority	Total projected	Outdoor Spaces
and those who experience			projects to Vice-	project costs	 The full audit report has
barriers to accessibility on			President, Finance		been reviewed and
campus, as well as the			and Administration for		synthesized by Facilities
relevant service providers.			action in 1-3 years		Management
Members will advise the					
StFX Accessibility Advisory					
Committee on progress					
where decisions are required.					
6.3 Develop a strategy for	Vice-President,	1-3 years	 Develop funding 	Total dollars (\$)	TO BE DEVELOPED
Accessibility Plan	Finance and		strategy to support	required for	
implementation and funding,	Administration		improvements to the	accessibility	
including a multi-year budget			built environment,	improvements	
and annual allocation for			priorities identified by	• Total dollars (\$)	
built environment initiatives.			the Built Environment	secured for	
			Working Group and	accessibility	
			recommendations	improvements	
			outlined in		
			Accessibility Plan		
6.4 Develop a common	Facilities	1-3 years	Develop a common	Number of	TO BE DEVELOPED
reporting tool, in	Management		reporting tool, in	accessibility	
collaboration with other			collaboration with	improvements	
post-secondary institutions,			other post-secondary	initiated	
for facilities management			institutions	Number of	
employees to track and				accessibility	
report progress on improving				improvements	

accessibility as part of StFX's accessibility planning process. Integrate the Provincial Built Environment Accessibility Standard into this tool, when developed.				completed • Ongoing evaluation of accessibility improvements, including feedback from persons with disabilities and those who experience barriers to accessibility.	
evacuation systems, policies, procedures, communications and training enable the safe and efficient evacuation of persons with disabilities and others who experience barriers to accessibility during an emergency. Documents must be created and made available in accessible formats.	Risk Management	1-3 years	Update emergency procedures and ensure information is made available in accessible formats.	 Number of downloads to access emergency evacuation systems, policies, procedures, communications Number of training sessions offered per year Number of participants completing training per year Proportion of faculty, staff and students who are familiar with our emergency evacuation process and how to access the information 	Risk Management is in the process of revising the emergency response plans, including particular our fire safety plans. A third-party company has been contracted to ensure emergency mapping follows current accessibility standards.

6.6 Adopt Provincial Built Environment Accessibility Standards to ensure meaningful access to existing buildings, new construction and major renovations, aiming to exceed them when feasible. New construction will be considered an opportunity to exceed minimum accessibility standards.	Facilities Management	TBD	StFX to consider all accessibility standards when planning new construction and major renovation to existing buildings		StFX University will monitor progress of the Standard and will participate in its development through the Province of Nova Scotia Accessibility Directorate
6.7 Develop and utilize a common accessibility auditing tool to assess the accessibility of campus buildings and outdoor spaces. The tool should be developed in collaboration with the Built Environment Working Group, including first-voice perspectives. Integrate the Provincial Built Environment Accessibility Standard into this tool, when developed.	Facilities Management	TBD	StFX to consider all accessibility standards when assessing the accessibility of oncampus buildings and outdoor spaces.		StFX University will monitor progress of the Standard and will participate in its development through the Province of Nova Scotia Accessibility Directorate
6.8 Implement a process for ongoing built environment audits to assess accessibility improvements, in consultation with first-voice perspectives. Continue carrying out building and campus-wide accessibility	Facilities Management	4-7 years	• Establish a process for implementing ongoing audits to assess accessibility improvements to the built environment, in consultation with first voice perspectives	 Number of first-voice perspectives engaged in the process Number of audits completed Number/cost(\$) of accessibility 	IN PROGRESS • Anne Sinclair Architects was contracted to conduct a high-level accessibility audit for all campus buildings based on Nova Scotia's Interim Accessibility Guidelines for Indoor and

audits through the Facilities Management team to understand the accessibility improvements that should be made to each site. Use the results to identify, prevent and remove barriers to accessibility for common priority areas.				improvements identified • Ongoing evaluation of accessibility improvements, including feedback from employees with disabilities and those who experience barriers to	Outdoor Spaces • The full audit report has been reviewed and synthesized by Facilities Management
6.10 Develop a response plan, process, and funding plan for additional accessibility enhancements and requests.	Vice-President, Finance and Administration	4-7 years	• A report on the cost analyses of the recommendations, and an accompanying plan to fund the initiatives and improvements, is commissioned.	accessibility.	TO BE DEVELOPED