

Consumer Information for St. Francis Xavier University Student Borrowers in the US Direct Loan Program

Consumer Information	Contact	Description and Resource
Student Financial Aid Information	Recruitment & Admissions, Financial Aid Office	Scholarships: https://www.stfx.ca/admissions/financing-your-education Bursaries and Student Loans: https://www.mystfx.ca/financial-aid/
Cost of Attendance	Student Accounts	Tuition and Fees Schedules: https://www.mystfx.ca/financial-services/student-accounts
Refund Policy and Procedure	Student Accounts	Dropped Courses, Withdrawals, Cancellations and Refunds: https://sites.stfx.ca/financial_services/Refunds.html
Return of Title IV Financial Aid	Financial Aid Office, Student Accounts	Dropped Courses, Withdrawals, Cancellations and Refunds: https://www.mystfx.ca/financial-services/refunds
Academic Programs	Office of the Registrar	Academic Programs and Requirements: https://www.stfx.ca/academics
Transfer of Credits	Academic Advising, Office of the Registrar	Approved Coursework at Another Academic Institution: https://www.mystfx.ca/academic-advising/frequently-asked-questions
Copyright Infringement and Policies	StFX	Copyright Information and Academic Integrity: https://www.stfx.ca/intellectual-property and https://www.mystfx.ca/registrar-office/academic-advising/registrar-office/academic-integrity
Federal Student Aid Penalties for Drug Law Violations	US Dept. of Education	US Dept. of Education: https://studentloans.gov/myDirectLoan/index.action and https://www2.ed.gov/policy/highered/leg/hea98/sec483.html
Student Health Services	Health & Counselling Centre	Health Services Available to Students: https://www.stfx.ca/student-life/health-and-wellness
Textbook Information	Campus Store	Campus Store: https://www.mystfx.ca/stfx-store/
Safety & Security Services; Missing Student Notification Policy	Safety & Security Services, Student Life	Safety & Security Services: https://www.mystfx.ca/security/ Missing Student Notification Policy: https://www.stfx.ca/about/university-governance/university-policies
Student Privacy Policies	Office of the Registrar	See Current Academic Calendar, Section 3.15 <i>Academic Records</i> : https://www.mystfx.ca/registrar-office/academic-calendars
US Dept. of Education	US Dept. of Education	US Dept. of Education: https://studentloans.gov/myDirectLoan/index.action
National Student Loan Data System (NSLDS)	NSLDS	National Student Loan Data System – Student Access: https://nsls.ed.gov/npas/index.htm
Entrance and Exit Counselling for Student Loan Borrowers	Financial Aid Office, US Dept. of Education	Entrance and Exit Counselling: https://studentloans.gov/myDirectLoan/index.action and https://www.mystfx.ca/financial-aid/information-usa-students